



## Stakeholders Engagement

Huktra, as intermodal transport company, has direct impact on and interaction with society in many ways. To better understand this impact & interaction, and to achieve our desired contribution to a sustainable future, we have established a Stakeholder Overview with market & non-market shareholders. These include our employees, customers, suppliers, shareholders and other stakeholders.

Based on this Stakeholder Overview, on a yearly basis, we will set ourselves short and long term targets, in line with our corporate social responsibility and strategy. We will evaluate these targets yearly, together with a full review of the Stakeholder Overview.

We want to engage our Stakeholders. Their perspectives on our business are not outside concerns, but serious topics that merit dialogue and long term solutions.

The key principles of our Stakeholders Engagement are:

- **Communicate:** we provide transparent communication about our activities and take on critical questions from our stakeholders. We want to engage and influence our stakeholders, but we also need to understand them.
- **Consult:** we must ask the right questions to get useful information and ideas.
- **Plan ahead:** we invest time and effort in planning changes and improvements, and we want to do it as early as possible
- **Manage risk:** every stakeholder can have risk elements, but also opportunities. We want to assess and evaluate the probabilities and potential impact
- **The human factor:** remember, we are all human. We must be aware of human feelings, and human mistakes.
- **Take responsibility:** creating an ongoing dialogue with our stakeholders is a responsibility of everybody, on a daily basis.

We will also always look at our own history, as lessons learned from the past efforts will help us focus and develop our current strategy.

We will also share best practices and tools with our Stakeholders, to enhance overall quality, and to support the engagement of our Stakeholders.